

BOOKING FORM

Please read the booking conditions on page 2 then complete this form in block capitals and send to the following address within four working days:

N Brelsford
Rockingham Lodge
Market Square
Tideswell
Derbyshire
SK17 8LQ

PLEASE RESERVE ROCKINGHAM LODGE APARTMENT FOR ME:	I ENCLOSE A CHEQUE PAYABLE TO N BRELSFORD FOR:
Holiday dates:	Deposit £ _____
From _____	Full Payment £ _____
To _____	TOTAL £ _____
MY HOLIDAY PARTY WILL COMPRISE:	I HAVE READ AND AGREE TO BE BOUND BY THE BOOKING CONDITIONS:
Name (and age if under 18):	Name _____
1 _____	Address _____
2 _____	_____
3 _____	_____
4 _____	Telephone number with code:
5 _____	Daytime _____
6 _____	Evening _____
Tick if required (no charge):	SIGNATURE _____
Cot _____ High Chair _____	DATE _____

BOOKING CONDITIONS

Contract of Hire

The Contract is not effective until we issue to the holidaymaker the written Confirmation of Booking.

Payments

A Confirmation of Booking will be despatched when we have received from the holidaymaker the deposit for the holiday and the holiday cancellation insurance premium together with a completed Booking Form.

Payment of the balance of the total holiday cost is required eight weeks before the start of the holiday. We reserve the right to cancel the holiday where full payment has not been received by that date.

Full payment for the holiday is required at the time of booking when this is within eight weeks of the start of the holiday.

Apartment Availability

The contract of hire is made on the understanding that the apartment facilities as described will be available on the holiday dates that are booked.

In the unlikely event that the apartment and its facilities are not available as a result of matters beyond our control, we will advise the holidaymaker immediately and may be forced to cancel the booking.

This will entitle the holidaymaker to a full refund of all monies paid. The holidaymaker will not, as a result, have any further claim against us.

Holiday Cancellation

We should be notified immediately by telephone if the holidaymaker considers it is necessary to cancel the holiday and this should be followed by written confirmation of the cancellation.

We will endeavour to re-let the holiday apartment. If we are successful a full refund of the monies paid, less the insurance premium and an administration charge of £20 per week booked, will be provided within four weeks of the apartment being re-let.

If we are unsuccessful in re-letting the holiday apartment the holidaymaker will be liable to pay the full cost of the holiday whether or not the final balance of the holiday cost had been paid at the time of the cancellation.

Holiday Alterations

In exceptional circumstances it may be possible to change the dates of the holiday in the apartment provided we are advised at least eight weeks before the start of the holiday which had been booked and on payment of a £20 administration charge.

Party Numbers

Under no circumstances may more than the maximum number of people stated on the Confirmation of Booking occupy the holiday apartment.

We reserve the right to refuse admittance to the holiday apartment if this condition is not observed or if, in our opinion and at our sole discretion, the holiday party is unsuitable for the property.

Our Responsibilities

We cannot accept liability for loss, injury or damage arising from the holidaymaker's use of the apartment accommodation and amenities such as the patio and BBQ which shall be entirely at the user's own risk. However, we do not seek to exclude or limit liability for the negligence of servants or agents that we may employ.

We cannot accept liability for events outside our reasonable control such as breakdowns of domestic appliances, plumbing, wiring temporary invasion of pests, exceptional weather damage which may result in loss, injury or damage.

Holidaymaker's Responsibilities

The holidaymaker is responsible for paying the total price of the holiday and all extras as shown on the Confirmation of Booking.

The holidaymaker is also responsible for the apartment during the period of the holiday booking and is expected to take all reasonable care of the apartment and its furniture, fittings, equipment and utensils.

The holidaymaker undertakes to leave the apartment and its furniture, fittings, equipment and utensils clean and tidy at the end of the holiday and to advise us of, and pay for, any damage or breakages (fair wear and tear excluded) which may occur.

The holidaymaker will allow us access to the apartment at any reasonable time during the period of the holiday.

The holidaymaker is responsible at all times for all luggage and personal belongings, vehicles and their contents and we cannot accept any liability for loss or damage.

Complaints Procedure

In the unlikely event that the holidaymaker is not entirely satisfied with the apartment, contact us immediately so that the difficulty can be resolved.

Legal Provisions

All contractual obligations arising out of these booking conditions shall be deemed to come into existence in Tideswell, Derbyshire and be subject to English Law and the exclusive jurisdiction of the English Courts.